

**Trublutint**  
Mobile Window Tinting  
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[trublutint@gmail.com](mailto:trublutint@gmail.com)  
0426 298 037  
[www.trublutint.com.au](http://www.trublutint.com.au)



Thank you for your purchase.

2012	Automotive Warranty	20 years	Customer
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Bubbling, Cracking & Peeling

Please Note:

**Drying time:**

Your new window film will take about 21 days to fully dry, sometimes a lot longer depending on film brand, type, and weather conditions. Until this time your tinted windows may appear hazy or lumpy, and it may seem to have water bubbles. If after the 21 days you notice any problems with your installation please contact Trublutint.

**Do not roll your tinted windows down for at least 48 hours.**

**Cleaning**

Window film may be cleaned with a soft clean cloth and alcohol based cleaner or plain water. Ammonia products should not be used and will void warranty. We recommend simple "Morning Fresh and Water"

**Black dotted edges**

Most cars have a black ceramic 'frit' edge on the rear window. Sometimes this ceramic edge is straight and flat, sometimes it will have a dotted edge. These black ceramic dots are quite thick on most cars and prevent the window film from sticking to the area between the dots. This results in a whitish looking strip trimming the glass. Typically this isn't very noticeable, however some cars have a wide band of dots trimming the top of the rear window. This area is so wide that the whitish looking area created is more pronounced. Unfortunately, the effect is unavoidable.

**Seat Belt Chips**

Caution should be used when releasing seat belts. Small chips can be made in the film due to the seat belt hitting the glass as it is released, *THIS IS NOT COVERED BY WARRANTY.*

**Imperfections**

Though we at Trublutint strive for perfection in our installations, due to the nature of the product, some degree of dust contamination and or minor imperfections are present in every window film application, also pre-existing flaws or scratches and metal deposits on the glass are often much more noticeable after the windows are tinted.

Small silvery looking spots or 'metal rubs' on some windows are usually found in station wagons or other utility vehicles, and are caused by a metallic object (such as a baby stroller handle) rubbing against the inner surface of the glass during travel. This rubbing deposits metal onto the glass creating a silver or grey stain. Usually these these metal rubs aren't very noticeable and often aren't noticed until the windows become tinted.

**Photos**

Trublutint uses images of your vehicle in advertising and promotions, your number plate will remain hidden. If you wish to not have your vehicles imaged used please contact [trublutint@gmail.com](mailto:trublutint@gmail.com)

**Trublutint Mobile Window Tinting**

### General Conditions and Exclusions on warranty

- Invoice must be kept in order to receive warranty, we recommend electronically storing by scanning a copy of your paper invoice to prevent leakage of ink or damage.
- Warranties are not transferrable and are issued to the owner of the vehicle ONLY.
- No manufacturers warranty will be issued to private vehicles receiving commercial grade tints e.g.: Darker than legal/Speciality Films.
- The warranty does not cover general wear and tear, damage caused by burns, bleach, dyes, acid, or any similar substances.
- No warranty will be issued for vehicles receiving tint over existing tint.
- The warranty does not cover any claim where the owner is deemed to have been negligent, careless, indifferent, or fails to maintain the vehicle including acts of vandalism, war or riot.
- The warranty does not cover damage resulting from accident, abuse, external damage, vehicle defects, any pre-existing damage or deterioration including natural disasters such as flood or hail damage.
- Although all due care is taken with your vehicle during installation of the window film, We Trublutint mobile window tinting accept no liability for damages done to vehicle during installation
- No Warranty on film if an *Ammonia Based* cleaning product is used to clean the windows once tint has been applied
- Warranty does not cover sun visor strips or windscreens
- Coloured/Speciality films are not covered by warranty for colour changes
- Older style vehicles pre 2000 with fixed hard rubbers will have a fine gap around the edge which may become a source of contamination. Damage to the tint caused by this is not warrantable.
- Trublutint Mobile Window Tinting will not warrant any damage caused by window socks, stickers or decorations
- All warranties issued by Trublutint Mobile Window Tinting do not cover film damages caused by glass failure, glass breakage, defective glass fitments, door rubbers or leaking glass; film which has been subject to mistreatment, abuse, improper care or excessive heat; film to which stickers, suction caps or similar are attached and it does not cover any consequential loss however caused, all guaranteed implied by statute which can be excluded are excluded.
- Further information about Trublutint's policies & warranties can be found at [www.trublutint.com.au](http://www.trublutint.com.au)

### **TRUBLUTINT MOBILE WINDOW TINTING - FULL TERMS & CONDITIONS, RETURNS POLICY, PRIVACY & COMPLAINTS HANDLING PROCEDURES.**

TRUBLUTINT mobile window tinting ~ Terms And Conditions.~

***Trublutint recommends everyone takes the time in carefully reading the full terms and conditions of Trublutint Mobile Window Tinting prior to using our services.***

All quotes received from Trublutint Mobile Window Tinting are valid for 30 days.

Removal of existing tint (old film) will incur an extra charge

If Trublutint is offering "Special" or you have purchased a Charity Auction Voucher. You must mention the advertisement or promo code associated with that particular special when required. Terms are 1 voucher/special per vehicle.

Multiple booking discounts are available. Contact us to find out more.

No warranty will be issued if the vehicle is tinted outdoors where the vehicle is exposed in the elements.

Caution should be used when releasing seat belts. Small chips can be made in the window film due to the seat belt hitting the glass as it is released, THIS IS NOT COVERED BY WARRANTY.

To achieve maximum results, tinting is best done in enclosed environment out of the weather, for example garage or shed.

No manufacturers warranty will be issued to private vehicles receiving commercial grade tints e.g.: Darker than legal/Speciality Films.

No warranty will be issued for vehicles receiving tint over existing tint.

Although all due care is taken with your vehicle during installation the window film, We accept no liability for damages done.

No Warranty on film if an Ammonia Based cleaning product is used to clean the windows

Warranty does not cover sun visor strips.

Coloured/Speciality films are not covered by warranty for colour change.

Older style vehicles with fixed hard rubbers will have a fine gap around the edge which will become a source of contamination. Damage to the tint caused by this is not warrantable.

All invoices are to be finalised within the 7 day period unless prior arrangements are made with management. Accounts will not exceed 14 days Unless a repayment plan via our take home layby system has been commenced and be completed within prearranged time-frame.

A late fee of \$50.00 will be applied to your account for every week or part thereof payment is received late for up to 2 weeks. If payment is received late after 2 weeks, a late fee of \$100.00 will be applied to your account for every week or part thereof payment is received late for up to 4 weeks. If payment is not received after 4 weeks, Trublutint Mobile Window Tinting will commence legal action to collect ALL outstanding monies owed at your expense.

Trublutint Mobile Window Tinting will not warrant any damage caused by window socks.

All warranties issued by Trublutint Mobile Window Tinting do not cover film damages caused by glass failure, glass breakage, defective glass fitments, door rubbers or leaking glass; film which has been subject to mistreatment, abuse, improper care or excessive heat; film to which stickers, suction caps or similar are attached and it does not cover any consequential loss however caused, all guaranteed implied by statute which can be excluded are excluded.

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Do not roll your tinted windows down for at least 48 hours. No Warranty if damage occurred within 48hours.

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### Photos

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It is assumed that all customers and future customers have read the above Terms and Conditions before deciding to have window tinting.

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### PRIVACY POLICY

If you require any more information or have any questions about our privacy policy, please feel free to contact us by email at [trublutint@gmail.com](mailto:trublutint@gmail.com).

At [www.trublutint.com.au](http://www.trublutint.com.au), the privacy of our visitors is of extreme importance to us. This privacy policy document outlines the types of personal information is received and collected by [www.trublutint.com.au](http://www.trublutint.com.au) and how it is used.

### Log Files

Like many other Web sites, www.trublutint.com.au makes use of log files. The information inside the log files includes internet protocol ( IP ) addresses, type of browser, Internet Service Provider ( ISP ), date/time stamp, referring/exit pages, and number of clicks to analyze trends, administer the site, track user's movement around the site, and gather demographic information. IP addresses, and other such information are not linked to any information that is personally identifiable.

#### Cookies and Web Beacons

www.trublutint.com.au does not use cookies.

#### DoubleClick DART Cookie

::: Google, as a third party vendor, uses cookies to serve ads on www.trublutint.com.au.

::: Google's use of the DART cookie enables it to serve ads to users based on their visit to www.trublutint.com.au and other sites on the Internet.

::: Users may opt out of the use of the DART cookie by visiting the Google ad and content network privacy policy at the following URL - [http://www.google.com/privacy\\_ads.html](http://www.google.com/privacy_ads.html)

Some of our advertising partners may use cookies and web beacons on our site. Our advertising partners include ....

#### Google AdSense

These third-party ad servers or ad networks use technology to the advertisements and links that appear on www.trublutint.com.au send directly to your browsers. They automatically receive your IP address when this occurs. Other technologies ( such as cookies, JavaScript, or Web Beacons ) may also be used by the third-party ad networks to measure the effectiveness of their advertisements and / or to personalize the advertising content that you see.

www.trublutint.com.au has no access to or control over these cookies that are used by third-party advertisers.

#### Returns policy

#### Legalities of returns and Complaint Handling Procedure

Trublutint Mobile Window Tinting or any person associated within the company is neither liable nor responsible for fitment of commercial grade tints to private vehicles. The owner is aware of window tinting legality in QLD and is the sole decider and will accept full responsibility in selecting the commercial tint to be fitted to their vehicle.

As window film is applied to your vehicle it cannot be "returned" and as such a fee for removal will be applied, in the event of a complaint or the like.

If you are unhappy with our product or service provided, or wish to lodge any complaints of any nature, please advise in writing through email at [trublutint@gmail.com](mailto:trublutint@gmail.com) \*\*Please make sure you provide your full contact details and any details you believe are relevant. \*\*